

INTRODUCTION

HELLO

I'm Jo Pass

Assistant Director for Adult Social Care

Living and Ageing Well

Supporting adults living with dementia and adults aged 65+ with eligible social care needs.

PEOPLE

at the heart
of what we
do

Living well. Ageing
well.
Together.

Sheffield City Council • 1

Sheffield Dementia Survey

**183
responses.**

**44% from
people living
with
dementia.**



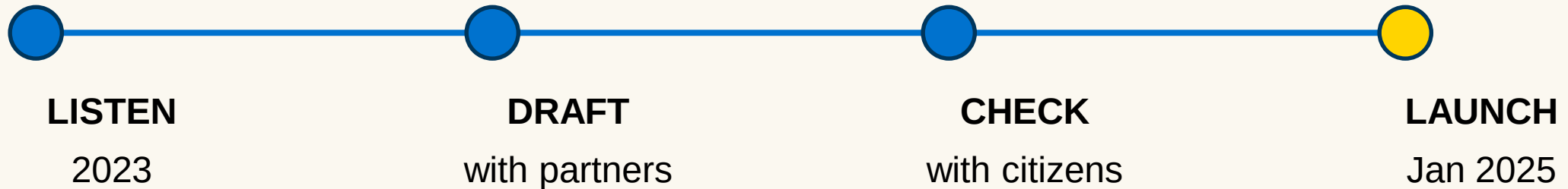
- Community voluntary services eg dementia cafes, dementia friendly-groups, day activities
- Availability of dementia information and advice
- Support from family and friends
- Good support in some care homes – eg dementia friendly activities, trips out



- Negative attitudes and lack of understanding about dementia
- Lack of access to dementia information
- Inadequate support for unpaid/informal/family carers
- Some poor experiences of health care and care services
- Need to do more to meet needs of diverse communities
- Diagnosis waiting times
- Transport barriers
- Costs of services/support

Before the next steps, we need to look back

Sheffield's second dementia strategy was built through a deliberate sequence—not behind closed doors.



The commitments became stronger each time they passed through another set of hands.

Sheffield Dementia Strategy Commitments

2025-30

**Dementia Friendly
Sheffield**



**Early local
support**



Crisis support



**Reducing the risk of
developing dementia**



**Support for carers of
people living with
dementia**



Hospital care



Diagnosis



**Care and
Support
services**



**End of life
support**



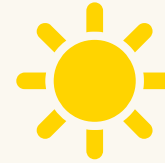
REALITY CHECK



**Financial
constraint**



**Pressure on
partners**



Persistent effort



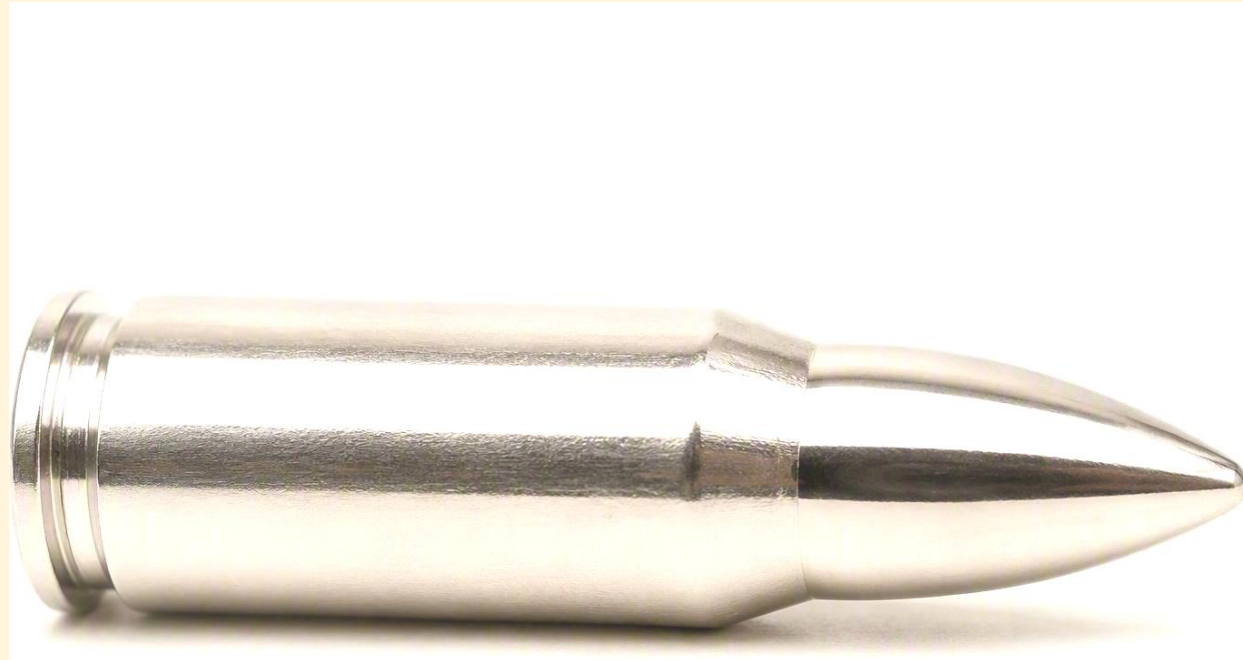
Real progress

What has happened since.....

THE OPPORTUNITY

**PROMISING,
NOT
PERFECT**

It ain't a silver bullet



But it's exciting!!!!

OUR COMMITMENT

Sheffield is embedding a TEC First approach

This is a five-year programme of change across adult care, health, housing and community support. It is not a stand-alone technology project.



**A long-term
commitment**

Our strategic partners

**Culture change
across the system**

The ambition: technology becomes a normal, trusted and proportionate part of Sheffield's offer, not an optional extra considered at the end.

KEY MESSAGE This is whole-system transformation, enabled by partnership, investment and culture change.

OUR DIRECTION

Technology as part of support, not an add-on

We are changing both when we consider technology and how we decide whether it is right for a person.



TEC First

Start with the outcome

A connected offer

Developed through partnership

KEY MESSAGE The question is not “Which device?” It is “What outcome are we trying to achieve?”

Ethical questions need active discussion

These are not reasons to avoid technology. They are reasons to use technology carefully, transparently and with the right safeguards.



Consent and capacity

We must support people to make their own decisions wherever possible. Where capacity is in question, the decision must be specific, lawful, proportionate and recorded.

Human connection

Technology must not replace relationships, skilled care or professional judgement. It should strengthen the support around the person.

Information, privacy and AI

People need clear information about what data is collected, how it is used, the limits of AI, possible bias, accountability and routes to challenge.

Review and withdrawal

Needs, preferences and capacity can change. Technology should be reviewed and adjusted, or removed when it no longer achieves the intended outcome.

KEY MESSAGE Our safeguards must protect autonomy, dignity, privacy and continued human involvement.

**Example:.....Mary
Lives alone has dementia.
Supported by her family and
carers.
Family concerned about her
presentation.
Seeking increase care, possible
residential care.
Access Assure
We learnt Mary is getting up
much earlier.
Family reassured and we
adjusted support to align with
Mary.**



THE OPPORTUNITY

What this can mean for people living with dementia

When it is chosen well and supported properly, technology can contribute to earlier help, safer living and greater independence.



Earlier and preventative support

Technology may help prevent, delay or reduce escalation of need by identifying changes, providing prompts or enabling a timely response.

Everyday independence

Prompts, reassurance and connected support can help people maintain routines, exercise choice and retain more control over daily life.

Safer living at home

Technology may help prevent, delay or reduce escalation of need by identifying changes, providing prompts or enabling a timely response.

Confidence around the person

Clear information, defined response routes and regular review can support the person, unpaid carers and practitioners to understand how support will work.

KEY MESSAGE Technology is a means to a human outcome: living safely, independently and well at home for longer.

Values keep us on course when answers are not simple

Capacity, consent and best-interests decisions are rarely just technical questions.



1

People are at the heart of what we do

2

Openness and honesty are important to us

3

Together we get things done

Scale the offer. Work through the ethics. Keep listening.